

*** Press Release ***

INTAMAC INTEGRATE GROUP 4 RESPONSE

Intamac Systems Ltd have increased the security levels for its customers, by adding an automated manned response capability to their award-winning alarm monitoring service, Home Manager. This new service is the result of a partnership deal with Group 4 Patrol & Response, the UK's leading manned response company, and provides a new sales opportunity for approved and non-approved installers alike.

If an alarm activation occurs, Home Manager coupled with Group 4 Patrol & Response provides further peace of mind for homeowners. The Intamac Home Manager provides an automated alarm monitoring service, which in the event of an alarm, will send detailed 'Alert Messages' to the customers nominated contacts and keyholders, by SMS text message, email and voice call. If no response is received to the alarm, Home Manager can now be set to automatically alert the Group 4 Patrol & Response emergency control centre, who will despatch a local patrol officer to inspect the property. Customers can decide whether they want the Home Manager service to notify Group 4 instead of their keyholders, or only if their keyholders are unable to respond to an alarm. As with their keyholder contact details, homeowners can select and administer their own Group 4 options via their secure online Home Manager account, or by telephoning the Intamac Call Centre.

Intamac are providing two levels of manned response cover for installers to offer their customers:

- 'Pay-As-You-Go' Alarm Response. For a small annual registration fee, installers can provide their customers with an external visual inspection service, from a patrolman who can call the police. The homeowner pays for the call-out time of the Group 4 patrolman.
- Full 'Keyholder' Service. Installers can offer their customers the added benefit of full Group 4 Keyholder service, with a patrolman who can enter their property, secure it from the inside and reset their alarm system.

"This new bundled service in association with Group 4 Patrol & Response highlights the increased capability, flexibility, and extra peace of mind we are delivering to homeowners with the Home Manager monitoring service. With the advancements we have made in affordable domestic camera systems, due for integration with Home Manager later in the year, 2004 is already shaping up to be a ground-breaking year for Intamac," says David Rimmer, Business Development Manager.

The new manned response options are available to installers NOW directly from Intamac on 0845 601 4809. The Intamac Home Manager monitoring service is available to all installers over the counter at Gardiner Security and CSD branches throughout the UK.

*** Ends ***

*Intamac Systems Ltd is the UK's market leader in the field of Internet enabled security monitoring systems. The Internet is the fastest growing technology in history and is creating new opportunities to offer customers exciting new services. Intamac have embraced this technology to develop an Internet platform that can provide new ways of monitoring alarms and alerting customers: The **Intamac Home Manager™** is the world's first Internet based property monitoring service. Designed to support the average home, customers can buy a level of service to suit their needs, and this can be managed by using their website or by calling a contact centre.*

Intamac Systems Limited is continuously working to develop the communications infrastructure and services that will enable systems and appliances to be networked using the Internet. As the home and business environment become more and more automated, Intamac will be able to provide their customers with the ability to monitor and control these systems remotely from a website, a mobile phone, or any other compatible device. Intamac's services will save costs and provide more valuable information, as well as bundling new services such as manned response cover.

Intamac are a 9001:2002 compliant company and won a UK Security Excellence Award in 2003.

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