

Intamac Quick Install Guide – BT Home Monitor

This guide explains how to install and configure a BT Home Monitor so that it can be monitored by Intamac.

BILLING

When you register for an Intamac account you will need to create a BT Click and Buy account (if you don't already have one). You will only need to do this once, and you will be prompted at the appropriate time. This automated online payment mechanism allows you to easily pay for and unsubscribe your Intamac services by direct debit, credit card or on your BT telephone bill.

INSTALL PROCEDURE

1. Unsubscribe from BT Home Monitoring if you have already registered with them, as Intamac's service will replace BT's. To do this, call the BT Home Monitoring Helpdesk on 0870 2401 979 (option 2).
2. Log in to your BT Click&Buy account at www.btclickandbuy.com (if you have one), and cancel any existing payments for BT Home Monitoring. **Don't** close your Click&Buy account completely.
3. Referring to the BT Home Monitor Quick Start Guide (provided in the box), you should now install the hardware following steps 1, 2 and 3 as described.
4. **DON'T** register for a BT Home Monitoring online account as described in Steps 4 and 5. Instead, you need to subscribe with Intamac (**NB: start at Step 4c if you already have an Intamac account**).
 - a. Go to www.intamac.com and click the 'register new account' link (top right).
 - b. Follow the prompts to setup an Intamac account and BT Click&Buy account (if you already have a BT Click&Buy account, simply log in when you see the prompts).
 - c. Log in to your Intamac account at www.intamac.com.
 - d. Click the **Services** option in the left hand navigation.
 - e. Click the link to **add alarm monitoring**.
 - f. Follow the BT Click&Buy prompts to complete your subscription.
5. **DON'T** complete Step 6.1 of the BT Home Monitor Quick Start Guide. Instead follow the steps in the following table. The Property ID and telephone numbers you need will be automatically emailed to you by Intamac after step 4f above.

Step	Instruction	Task Details / panel display
1	Press next until	System profile
2	Press Show/OK	
3	Enter Master Code	
4	Press next until	Comms settings
5	Press Show/OK	1st Telephone No
	Press Show/OK	
6	Enter Primary Telephone Number (provided by Intamac during registration)	

7	Press Show/OK	1st Telephone No
8	Press next until	Property ID No
9	Press Show/OK	
10	Enter Property ID (provided by Intamac during registration)	
11	Press Show/OK	Property ID No
12	Press next until	2nd Telephone No
13	Press Show/OK	
14	Enter Secondary Telephone Number (provided by Intamac during registration)	
15	Press Show/OK	2nd Telephone No
16	Press next until	Send on/off
17	Press Show/OK (*optional change which switches open/closes to ON – required for Intamac Home Manager Safe@Home service)	Send on/off
18	Press HOME until	<OK> to exit
19	Press Show/OK	Ready

6. Now complete Steps 6.2 to 6.5 of the BT Home Monitor Quick Start Guide. **NB:** there is an error in some versions of the BT Quick Start Guide at this point. Please refer to the bracket addendum instructions leaflet provided in the BT Home Monitor box (also available in the 'Install Guides' section at www.intamac.com/support).
7. Configure your alarm monitoring settings. To do this:
 - a. Login to your Intamac account at www.intamac.com
 - b. Add Zone information
 - i. Click **Your Devices** in the left hand navigation
 - ii. Click the **View** button in the **Zones** column.
 - iii. Input the zone descriptions and sensor types as you have installed them in your property. **NB:** the BT Home Monitor instructions refers to zones as 'alarm locations'.
 - iv. Click the **Update Zones** button to save changes.
 - c. Add Users information
 - i. Click **Your Devices** in the left hand navigation
 - ii. Click the **View** button in the **Users** column.
 - iii. Input the names of the people you have assigned keyfobs or alarm panel User Codes to. Make sure you input them in the same order as assigned in your BT Home monitor alarm panel.
 - iv. Click the **Update Details** button to save changes.
8. **Congratulations!**
 Your BT Home Monitor is now monitored by Intamac.
 Please now refer to the latest Intamac User Guide (as supplied at www.intamac.com/support) and setup your Intamac account according to your own requirements. Make sure you add Contacts so we know where to send alert messages!