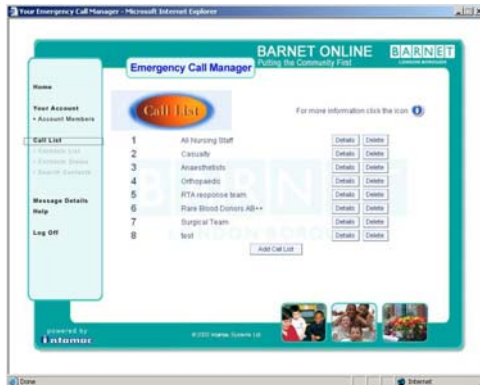


Barnet City Council Case Study



Intamac Systems Ltd have been working closely with Barnet City Council to develop their Internet based emergency call-out system.

Barnet City Council have been using which is used in Emergency and Disaster planning. It offers an intelligent Internet based emergency call-out system with automated methods of

contacting staff, notifying them of events and monitoring responses.

Intamac have provided Barnet council with a secure web site, which provides them with access to store and update staff contact lists and details on the Intamac platform. Key staff are allowed direct access to update their personal details at any time and the Disaster Management team then use this information to trigger an automated messaging system that would instantly telephone, text and e-mail those key staff groups that are required.

Since going live with the Emergency call-out system, Barnet City Council have used Intamac's rapid response system to help the local councils react to a number of events, including the 7/7 bombings in London.

During this event it allowed Barnet City Council to ask for staff assistance in setting up support incident rooms. In over 50% of cases the staff received the Emergency Call messages and had arrived on site before the initiator of the messages arrived himself.